

Supplier	Product	Helpline	Website	Parts Warranty	Labour Warranty	Country	Procedure - Dead On Arrival	Country	Procedure - In Warranty
Addis	Thermopots	01656 664455	www.addis.co.uk	12 Months	12 Months	UK	Call Helpline UK	UK ROI	Contact advice helpline by email: info@addis.co.uk
Alba	Lamps	alba@farousa.com +1 (630) 234 4443	https://alba-creation.com/	3 Years	3 Years	UK ROI	Contact helpline	UK ROI	Contact helpline +1 (630) 234 4443
Aurora	Calculators	01543 416 876	www.aurora-europe.co.uk	2 Years	2 Years	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Barco	Wireless Presentation Systems	0800 368 1817	www.barco.com/support	2 Years	2 Years	UK	Contact Helpline for support	UK	Contact Helpline for Support
Belkin	Cables	+44(0) 8444 77 7787	www.belkin.com/uk/	Varies According to Type of Product	Varies According to Type of Product	UK ROI	Call Customer Services on +44(0) 8444 77 7787	UK ROI	Call Customer Services on 0845 607 7787 - 2 Year
	Networking	+44(0) 8444 77 7787	www.belkin.com/uk/support	Varies According to Type of Product	Varies According to Type of Product	UK ROI	Call Customer Services on +44(0) 8444 77 7787	UK ROI	Call Customer Services on 0845 607 7787 - 1 Year
	Surge Protection	+44(0) 8444 77 7787	www.belkin.com/uk/support/claim/submission	Varies According to Type of Product	Varies According to Type of Product	UK ROI	Call Customer Services on +44(0) 8444 77 7787	UK ROI	Call Customer Services on 0845 607 7787 - 1 Year
Brother	Consumables, Fax Machines, Laser Printers, All in Ones, Typewriters and P-Touch Labeling Machines	0333 777 4444	www.brother.co.uk	Brother Standard Warranty	Brother Standard Warranty	UK ROI	Contact Brother UK 0333 777 4444, Contact Brother Ireland on 00353 1890 866611	UK ROI	Contact Brother UK 0333 777 4444, Contact Brother Ireland on 00353 1890 866611
BT	All Other Corded, Dect, Answering Machines, Cordless Products	Various, listed in the user guides	www.bt.co.uk/customerservices>Select Product User Guides	12 Months Replacement Credit	12 Months Replacement	UK ROI	Contact 0800 800 150 with Details Products are Designed to Comply with UK Telecoms Standards Only. Warranties Therefore May Not be Applicable in ROI	UK ROI	Contact 0800 800 150 with Details Products are Designed to Comply with UK Telecoms Standards Only. Warranties Therefore May Not be Applicable in ROI
Canon	Consumables	Call Central Support on 0844 3690100	www.canon.co.uk/support/consumer_products/services_locator/index.aspx	Varies according to Product	Varies according to Product	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Digital Cameras, Printers, Scanners and Camcorders	Call Central Support on 0844 3690100	www.canon.co.uk/support/consumer_products/services_locator/index.aspx	12 Months	12 Months	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Casio	Graphic & Scientific Calculators	020 8450 9131 Fax 020 84526323	www.casio.co.uk/calculators	3 Years	3 Years	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Pocket, Desktop & Printing Calculators	020 8450 9131 Fax 020 84526323	www.casio.co.uk/calculators	2 Years	2 Years	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Cello	Televisions	UK 0333 433 0312 Ireland 0818 333833	www.celloelectronics.com	12 Months	12 Months	UK	0345 2887345	UK	0345 2887345
Contour Ergonomics	Lamps	Contact the manufacturer via their website for details	Contact the manufacturer via their website for details	5 Years	5 Years	UK ROI	Contact the manufacturer via their web site for details	UK ROI	Contact the manufacturer via their web site for details
Dell	Monitors	0800 028 2660	www.dell.com/support	3 Year	3 Year	UK	Advanced exchange	UK ROI	Advanced exchange
Dline	Cable Management	0191 2360960	www.d-line-it.co.uk	12 Months	12 Months	UK ROI	Contact Customer Services on 0191 236 0960	UK ROI	Contact Customer Services on 0191 236 0960
Doro	Telephones (corded & cordless)	0844 3690107	www.doro-uk.com	12 Months	12 Months	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Draytek	Networking	0345 527 7864	www.draytek.co.uk	2 Years	n/a	UK	Contact Seller	UK	Contact Seller
Dymo	Labelling Machines	02035 64 83 54	www.dymo.com	2 Years	2 Years	UK ROI	Contact Helpline 02035 64 83 54	UK ROI	Contact Helpline GB: 02035 64 83 54 Additional year's Warranty when you Register the Product with Dymo.com
	Rhino Industrial Label Makers	02035 64 83 54	www.dymo.com	2 Years	2 Years	UK ROI	Contact Helpline 02035 64 83 54	UK ROI	Contact Helpline 02035 64 83 54 Additional year's Warranty when you Register the Product with Dymo.com
Energizer	Torches and Rechargeable Charges	consumer.serviceseu@energizer.com	www.energizer.com	N/A	N/A	UK	Contact consumer.serviceseu@energizer.com	UK	1 year manufacturing or component fault only. Not guaranteed if a result of product misuse or abuse. Item will need to be returned to our quality Control Laboratory and undergo testing process to deem the reason for the fault of credit issued after proven test results.
Epson	Consumables	0871 423 7766	www.epson.co.uk	Varies according to Product (90 days)	Varies according to Product	UK	Contact Helpline 0871 443 7766	UK	Contact Helpline 0871 443 7766
	Inkjet Printers and Scanners	0871 423 7766	www.epson.co.uk	12 Months Return To Base or Carry in Service	12 Months Return To Base or Carry in Service	UK ROI	Contact Helpline 0871 443 7766	UK ROI	Contact Helpline 0871 443 7766
	Laser Printers	0871 423 7766	www.epson.co.uk	12 Months On Site	12 Months On Site	UK ROI	Contact Helpline 0871 222 6713	UK ROI	Contact Helpline 0871 222 6713
	Multimedia Projectors and Visualizers	0871 423 7766	www.epson.co.uk	3 Years	Projectors 3 Years on site. Visualizers varies according to products.	UK ROI	Contact Helpline 0871 222 6713	UK ROI	Contact Helpline 0871 222 6713. 2/3 Years Depending on Sku
Fellowes	Air Purifiers	01302 836 836 or Fax 01302 836 999	www.fellowes.com	3 Years	3 Years	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
	Binding Machines	01302 836 836 or Fax 01302 836 999	www.fellowes.com	2 Years	2 Years	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
	Laminating Machines - Lunar and Spectra	01302 836 836 or Fax 01302 836 999	www.fellowes.com	1 Year	1 Year	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
	Laminating Machines - All Others	01302 836 836 or Fax 01302 836 999	www.fellowes.com	2 Years	2 Years	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
	Shredders	01302 836 836 or Fax 01302 836 999	www.fellowes.com	2 Years, (36C, P-285 1 Year)	2 Years (36C, P-285 1 Year)	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
	Ergonomics and Archival Storage	01302 836 836 or Fax 01302 836 999	www.fellowes.com	1 Year as Standard	1 Year as Standard	UK ROI	Contact Customer Services 01302 836836 with details	UK ROI	Contact Customer Services 01302 836836 with details
Freecom	Hard Drives / Accessories	00800 3883 2222 supportuk@freecom.com	www.freecom.com/contact/	2 Year Limited Warranty	2 Year Limited Warranty	UK ROI	Contact helpline for technical assistance	EU	If product deemed faulty by Technical Centre, a repair or replacement will be provided
GBC	Binding and Lamination Machines	0845 658 6600	www.gbceurope.com	2 Years Return to Base (Excludes Inspire Laminator = 1 Year)	2 Years Return to Base (Excludes Inspire Laminator = 1 Year)	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details
Group Gear	Cables and Connectivity	01215 030666	www.groupgear.co.uk	12 Months Return to Base	12 Months Return to Base	UK ROI	Contact 01215 030666	UK ROI	Contact 01215 030666

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Hewlett Packard (HP)	Consumables	0845 161 0030	www.hp.com	Varies according to product	Varies according to product	UK ROI	Contact the manufacturer via their web site for details. If Inkjet Cartridge - check that the printed warranty date (Install before) on cartridge has not passed	UK ROI	Contact the manufacturer via their web site for details. If Inkjet Cartridge - check that the printed warranty date (Install before) on cartridge has not passed
	Inkjet, Laser Printers & Scanners	0845 161 0030	www.hp.com	12 Months	12 Months	UK ROI	Contact 0845 161 0030 with details	UK ROI	Contact 0845 161 0030 with details
	Monitors	0845 161 0030	www.hp.com	3 Years	3 Years	UK ROI	Contact 0845 161 0030 with details	UK ROI	Contact 0845 161 0030 with details
Igenix	Electrical Equipment	01473 271272	www.igenix.co.uk	1 year commercial use, 2 year domestic	N/A	UK	Contact the manufacturer via their web site for details	UK	Contact the manufacturer via their web site for details
iijama	Monitors	01926 819189	www.iijama.com	3 Years	3 Years	UK ROI	Contact the manufacturer via their web site for details	UK ROI	Contact the manufacturer via their web site for details
Jabra	Headsets	0808 189 1406	www.jabra.co.uk/support/#/	Varies according to type of product (24-36 months)	Varies according to type of product (24-36 months)	UK	Credit or Replace	-	Credit or Replace
Joyusing	Document Camera	+86-591-86399086	www.joyusing.com	12 Months	12 Months	UK	Contact Helpline	UK	Contact the manufacturer via their web site for details
JPL	Headsets	01258 820100	https://www.jpotele.com/default.aspx	12-24 Months Depending on the model	12-24 Months Depending on the model	UK	Credit or Replace	UK	Credit or Replace
Karcher UK	Domestic and Industrial Cleaning Appliances	01295 752 082	https://www.kaercher.com/uk	12 Months Pro Product Various Home and Garden	12 Months Pro Product Various Home and Garden	UK	Call 01 295 752 082	UK	Contact 01295 752 082 with details of machine, proof of purchase, end user details and fault information
Kensington	Mice and Notebook Accessories	0203 364 5390	www.kensington.com	-	-	UK ROI	Contact Helpline 0203 364 5390 for First Line Troubleshooting/Support	UK ROI	Contact Helpline 0203 364 5390 for First Line Troubleshooting/Support
Kyocera	Consumables	0845 456 0456	www.kyoceradocumentsolutions.co.uk	Varies according to product	Varies according to product	UK	Contact the manufacturer via their web site for details	UK	Contact the manufacturer via their web site for details
Leitz	TruSens Air Purifiers	0845 658 6600	www.leitz.com	2 Years	2 Years	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details
Lexmark	Consumables	0870 733 7100	www.lexmark.co.uk	Varies According to Product	Varies According to Product	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Logitech	Mice, Keyboards, Speakers, Webcams	01753 870 900	www.logitech.com	Usually 2 Years. Varies According to Model	Usually 2 Years. Varies According to Model	UK ROI	Contact 01753 870 900 with Details	UK ROI	3 Years. Contact 01753 870 900 with Details
Motorola	Two Way Radios	0845 218 0890	www.motorola.com/uk/products	12 Months	12 Months	UK ROI	Contact 0845 218 0890 with details	UK ROI	Contact 0845 218 0890 with details
mycafé	Water Dispenser	01482 625 6000	Contact the manufacturer via their web site for details	12 Months	12 Months	UK ROI	Contact the manufacturer via their web site for details	UK ROI	Contact the manufacturer via their web site for details
Neomounts by Newstar	All	01273 467512	https://www.neomounts.com/	5 years	N/A	UK ROI	Contact helpline	UK ROI	Contact helpline and https://www.neomounts.com/service-support/
NESCAFÉ	NESCAFÉ, Go & Majesto	0800 74 58 45	N/A	12 Months	12 Months	UK	Contact 0800 74 58 45	UK	Contact 0800 74 58 45
Numatic*	Homecare & Cleancare Vacuum cleaners	01460 269267	www.numatic.co.uk	2 Years	2 Years	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Rotary Floor Machines	01460 269267	www.numatic.co.uk	2 Years	2 Years	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Twintec Auto Scrubber Dryer	01460 269267	www.numatic.co.uk	1 Year	1 Year	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Mopping, Compacts, Combi and Servocare Products	01460 269267	www.numatic.co.uk	1 Year	1 Year	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Individual Accessories and Spare Parts	01460 269267	www.numatic.co.uk	6 Months	6 Months	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Okidata	Consumables	Technical Support. 0035314049570 Sales: 00353 14049500	www.oki.ie	3 Months from date of purchase	-	ROI	Contact Technical Support + 353 (0) 15269770 with details	ROI	Contact Technical Support + 353 (0) 15269770 with details
Olympus	Dictation Machines	General: 00800 67108400 Technical: 00800 6718300	https://consumer-service.olympus-europea.com/external/	2 Years	2 Years	UK	Contact General Helpline	UK	Contact General Helpline
Optoma	Projectors	01923 691865 Mon - Fri 9am-5pm	https://www.optoma.co.uk/support/warranty	Warranty length dependant on model	Warranty length dependant on model	UK	30 Day DOA Period	UK	Contact Optoma direct either by Telephone, Email or Website
Philips	Analogue Dictation	01892 668 401	www.philips.com/dictation	2 Years (Machines, 6 Months Accessories)	2 Years (Machines, 6 Months Accessories)	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Digital Dictation	0845 090 0318 (UK) 01605 58385 (IRE)	www.philips.com/dictation	2 Years (Machines, 6 Months Accessories)	2 Years (Machines, 6 Months Accessories)	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
	Pocket Projectors	0845 0900315	www.philips.co.uk/	12 Months	12 Months	UK ROI	Contact Technical Support 02076602740 with details	UK ROI	Contact Technical Support 02076602740 with details for procedure if product deemed faulty by Technical Centre, a repair or replacement will be provided.
Phoenix	Safes/Keysafes	0151 944 6447	www.phoenixsafe.co.uk	12 to 24 Months	12 to 24 Months	Worldwide	Contact Seller	Worldwide	Phoenix Technical Support
Plantronics	Headsets	Customer Service 0800 410014	www.plantronics.co.uk	2 Years advance replacement	2 Years advance replacement	UK	Return to Supplier	UK	Contact 0800 410014. Then Return To: Plantronics Service Centre, Interface Business Park, Bincknoll Lane, Wootton Bassett, Wiltshire, SN4 8QQ Or register the fault on www.plantronics.co.uk Click support/After Sale Service
Polaroid	Ink Cartridges	-	www.polaroid3d.com/en/contact-ink-and-toner/email:support@polaroid3d.com	2 Years	2 Years	UK	See Website	UK	See Website
Polycom	Audio Conferencing	-	www.polycom.com	12 Months	12 Months repair/replace	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Q Connect	Consumables	Contact the manufacturer via their web site for details	Contact the manufacturer via their web site for details	12 months	12 months	UK ROI	Contact the manufacturer via their web site for details	UK ROI	Contact the manufacturer via their web site for details
	Fans	Contact the manufacturer via their web site for details	Contact the manufacturer via their web site for details	12 months	12 months	UK ROI	Contact the manufacturer via their web site for details	UK ROI	Contact the manufacturer via their web site for details
	Shredders	Contact the manufacturer via their web site for details	Contact the manufacturer via their web site for details	12 months	12 months repair or replace	UK	Contact the manufacturer via their web site for details	UK	Contact the manufacturer via their web site for details
Rebell	Calculators	0203 7938 665 Email: info@rebell4you.com	www.rebell4you.com	36 Months Return to Base	36 Months Return to Base	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site

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Rexel	Activia Lamps	0845 658 6600	www.rexeurope.com	2 Years	2 Years	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details
	Shredders	0845 658 6600	www.rexeurope.com	2 Years. Extra Cover on Cutters on Mid and High End Models	2 Years. Extra Cover on Cutters on Mid and High End Models	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details
	SignMaker	0845 658 6600	www.rexeurope.com	2 Years	2 Years	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details	UK ROI	UK/IE Contact Service Dept. 0845 658 6600 With Details
Ring	All	+1 (310) 929 7085	https://support.ring.com/	1 Year Limited	N/A	UK ROI	Contact helpline	UK ROI	Contact helpline +1 (310) 929 7085
Safescan	ALL (excluding pens, bulbs and batteries)	01233 645645	www.safescan.com	2 Years (extended to 3 Years if product registered online within 30 days of Purchase)	2 Years (extended to 3 Years if product registered online within 30 days of Purchase)	UK ROI	Within 30 days return to EVO for replacement. After 30 days contact Safescan directly	UK ROI	Safescan Technical Support by telephone and online
Samsung	Consumables	0870 726 7864	www.samsung.com	Contact Samsung Customer Care Team on 0870 726 7864	Contact Samsung Customer Care Team on 0870 726 7864	UK ROI	Contact Samsung Customer Care Team on 0845 7267864	UK ROI	Contact Samsung Customer Care Team on 0845 7267864
	Printers & Multifunctional Machines	0330 7267864	www.samsung.com	12 Months On-Site or return to base. Swap Out or Repair. Varies according to Model.	12 Months On-Site or return to base. Swap Out or Repair. Varies according to Model.	UK ROI	Contact Samsung Customer Care Team on 0330 7267864 and select Print Option	UK ROI	Contact Samsung Customer Care Team on 0330 7267864 and select Print Option
	Monitors	01932 455 624	www.samsung.com/uk/support	1 Year	1 Year	UK ROI	Contact returns@samsung.com for support	UK ROI	Contact returns@samsung.com for support
Sennheiser	Headsets	0333 240 8185	https://en-uk.sennheiser.com/customer-service	24 Month Credit or replace	24 Month Credit or replace	UK	Credit or Replace	UK	Credit or Replace
Sharp	Cash Registers	0870 738 0000	N/A	12 Months Return to Base	12 Months Return to Base	UK ROI	Complete Warranty Card in the box and follow the instructions	UK ROI	Complete Warranty Card in the box and follow the instructions
	Calculators	0203 37938665 support@sharp-calculators.com	www.sharp-calculators.com	12 Months Return To Base	12 Months Return To Base	UK ROI	Contact the manufacturer via their web site	UK ROI	Contact the manufacturer via their web site
Statesman	Electrical Equipment	0844 848 5860 / 5861	www.statesmanappliances.co.uk	1 year parts if used on commercial premises, 2 years domestic use.	1 year parts and labour if used on commercial premises. 2 year domestic use.	UK	Contact the manufacturer via their web site	UK	Contact the manufacturer via their web site
TP Link	Networking	0845 147 0017	www.tp-link.com/uk/	1 Year	N/A	UK	Contact Seller	UK	Contact Seller
Unilux	Lamps	01638 554500	https://my-unilux.com/en/	2 Years	N/A	UK ROI	Contact 01638 554500	UK ROI	Ring Customer Services on 01638 554500 with details of fault
Varta	Torches	Customer-Service-UK@varta-household.com	https://www.varta-consumer.co.uk/en-GB	N/A	N/A	UK ROI	Contact Customer-Service-UK@varta-household.com	UK ROI	7 year manufacturing or component fault only. Not guaranteed if a result of product misuse or abuse. Item will need to be returned to our testing team before credit issued after proven test results.
Verbatim	Flash Drives / Memory Cards	00 800 3883 2222 support.uk@verbatimsupport.eu	www.verbatim-europe.com/support	2 Years Limited	2 Years Limited	UK ROI	Contact Helpline for Technical Assistance	EU	If Product Deemed Faulty by Technical Centre, a Repair or Replacement Will be Provided
	Hard Drives / Accessories	00 800 3883 2222 support.uk@verbatimsupport.eu	www.verbatim-europe.com/support	2 Year Limited	2 Year Limited	UK ROI	Contact Helpline for Technical Assistance	EU	If Product Deemed Faulty by Technical Centre, a Repair or Replacement Will be Provided
	CD / DVD / Blu-ray	00 800 3883 2222 support.uk@verbatimsupport.eu	www.verbatim-europe.com/support	Limited Lifetime	Limited Lifetime	UK ROI	Contact Helpline for Technical Assistance	EU	If Product Deemed Faulty by Technical Centre, a Repair or Replacement Will be Provided
	3D Printer Filaments	00 800 3883 2222 support.uk@verbatimsupport.eu	www.verbatim-europe.com/support	2 Year Limited	2 Year Limited	UK ROI	Contact Helpline for Technical Assistance	UK ROI	If Product Deemed Faulty by Technical Centre, a Repair or Replacement Will be Provided
Xerox	Consumables	0370 900 5501	www.support.xerox.com	12 months	12 months	UK ROI	Contact Xerox 0370 900 5501 with details or go to support@officeprinting.com	UK ROI	Contact Xerox 0370 900 5501 with details or go to support@officeprinting.com
Zebra	ZD220/ZD230	0800 328 2424	www.zebra.com	24 months on the printer and 12 months or 1 Million Inches Warranty (Whichever is first) on the print head	24 months on the printer and 12 months or 1 Million Inches Warranty (Whichever is first) on the print head	UK ROI	Contact Seller	UK ROI	Contact Zebra on 0800 328 2424